



# **Plasmon UDO Archive Appliance**

**AA80 - AA174 A12 ~ UDO Drive**

**User Manual**

**P/N 800-102616-00 C**



# PREFACE

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## Revision History

Revision	Date	Description
A	12/06	Initial release
B	1/07	New AA174 A12 stabilizers
C	6/07	Updated for UDO2, added WEEE, added CCC, new packing instructions

### NOTE

The most current information about this product is available on the Plasmon web site ([www.Plasmon.com](http://www.Plasmon.com)).

## Conventions Used

### WARNING



A **WARNING** is used to alert the reader to situations or conditions that could potentially result in personal injury, fire hazard, or equipment damage.

### CAUTION



A **CAUTION** is used to warn of undesirable procedures, or of situations in which equipment damage could result.

### NOTE

A **NOTE** is used to emphasize an area of text or to provide additional information.

## WEEE Compliance

Plasmon products with the Waste Electrical and Electronic Equipment Directive (WEEE) label, shown below, can be shipped back to Plasmon for proper disposal of hazardous components. Please contact Plasmon Technical Support at the locations listed inside the back cover of this manual for the proper procedure.





## Product Warranty

This Plasmon® library is warranted free from defects in materials, parts, and workmanship and to conform to the current product specification upon delivery. For the specific details of your warranty, refer to your sales contract or contact the company from which the library was purchased.

The Plasmon quality system is in compliance with and registered to ISO9001:2000. All products are assembled from new or remanufactured parts.

The warranty for the library shall not apply to failures of any unit when:

- The library is repaired by anyone other than Plasmon personnel or approved agent.
- The library is physically abused or is used in a manner that is inconsistent with the operating instructions or product specification defined by Plasmon.
- The library fails because of accident, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, modification, or service by anyone other than the factory service center or its approved agent.
- The library is repaired by anyone, including an approved agent, in a manner that is contrary to the maintenance or installation instructions supplied by Plasmon.
- The Plasmon serial number tag is removed.
- The library is damaged because of improper packaging on return.

### CAUTION



Returning the library in unauthorized packaging may damage the unit and void the warranty.

If problems with the library occur, contact your maintenance organization; do not void the product warranty by allowing untrained or unauthorized personnel to attempt repairs.

### **DANGER**



Untrained personnel operating the library may create dangerous situations. This could lead to physical harm to the operator, data loss, and/or disabling of the library system.

Please review and observe all safety statements concerning the operation of the library.



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# CHAPTER 1

## PRODUCT OVERVIEW

### General Information

The Plasmon Archive Appliance™ is a RoHS compliant Network Attached Storage (NAS) device providing long term secure storage for archived and fixed content data. It combines the performance benefits of network attached RAID with the reliability and robustness of Plasmon UDO® (Ultra Density Optical) optical storage. The Archive Appliance includes a SATA RAID cache, a Plasmon optical library with UDO drives and media, and an integral PC server running enterprise class storage management software.

The Plasmon AA80 - AA174 A12 library component makes multiple 5.25 inch UDO media available to computer systems for reading or writing. These libraries have capacities ranging from 72 to 174 media, providing up to 10.44TB of data storage. Media may be quickly added or removed through an automated mailslot located above the library's front door when the library is on-line. These libraries have a media transport element (MTE) with a dual picker, which can move two media simultaneously, to make rapid media exchanges and provide fast performance in a multi-user environment.

The Plasmon AA80 - AA174 A12 archive controller component includes a SATA RAID cache in either a two 500GB SATA drive, or an eight 500GB SATA drive configuration, mounted on top of the library.

### Configurations

This manual covers the following Plasmon Archive Appliance configurations:

*Table 1. AA80 - AA174 A12 Configurations*

Model	Maximum UDO Media Capacity	Max UDO Drive Capacity	SATA Drives Available for RAID
AA80A12	72	4	2 or 8
AA80A12	80	2	2 or 8
AA174A12	158	6	2 or 8
AA174A12	166	4	2 or 8
AA174A12	174	2	2 or 8

These libraries are available configured for up to two UDO drives, up to four UDO drives, or up to six UDO drives. When UDO drive capacity is increased, some UDO media storage is removed.

## UDO Drive Type

Plasmon Archive Appliances can have UDO30, or UDO60 drive types installed. The drive type is indicated on the drive bezel, visible inside the library, as shown in the pictures below. The drives are also labeled by type inside the front door of the libraries. UDO30 drives read and write only 30GB media. UDO60 drives read and write 60GB media, and can read 30GB media.



UDO30GB



UDO60GB

*Figure 1. UDO Drive Types*

### **UDO30 Drive Cleaning Cartridge**

A special Plasmon UDO30GB Drive Cleaning Cartridge is shipped with all UDO libraries. This cartridge should be used only as recommended by a Plasmon support technician, and never in a 60GB UDO drive. It provides a dry, contact cleaning method. No liquid or cleaning solution of any kind should be used with this cartridge.

The UDO60 drives are automatically self cleaning, and do not require a cleaning cartridge.

After each use, a check box must be marked on the appropriate side of the cartridge. When all check boxes are marked, the cartridge must be retired.

There is a demonstration/presentation explaining how to use the Plasmon UDO drive cleaning cartridge at <http://www.plasmontech.com/customer/player.html/>.



## UDO Media

The Plasmon AA80 - AA174 A12 libraries use UDO media with either 30GB or 60GB capacity, depending on drive type. These are available in both true Write Once, Rewritable, and Compliant Write Once media types. Compliant Write Once media provides for selective data destruction for security purposes.

UDO media is not compatible with MO drives, and MO media is not compatible with UDO drives. The media transport element (MTE) in the library identifies the media type and does not try to insert incorrect media into a drive.

Data is written to and read from a disk enclosed within a carrier cartridge. If the library has the optional barcode reader, a barcode label on the cartridge identifies it to the library system software.



Figure 2. UDO Media

### Write Protecting UDO Media

To write protect one side of the media, slide the tab on that side in the direction of the protect arrow as shown in the figure below. There is a write protect tab on each side of the disk. When a side is protected, the Write Protect window is open.

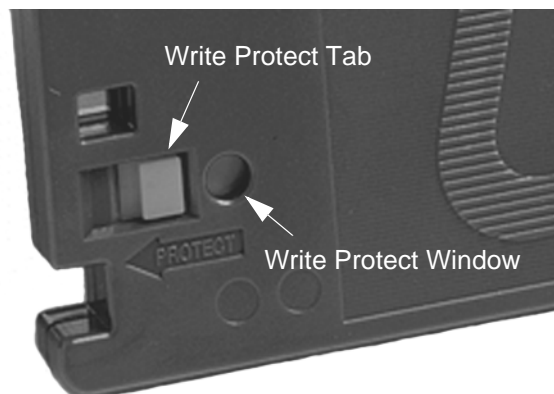


Figure 3. Write Protecting UDO Media

## ***Plasmon UDO Media for Archive Appliance***

Plasmon supports UDO media purchased from Plasmon only. UDO media purchased from Plasmon for Archive Appliance has a unique bar code label using seven characters.

### **Bar Code Label for UDO Media**

For more detailed information about bar code data and how it is read, refer to the *G-Series SCSI Reference Manual*.

The bar code scanner supports Code 39 bar code symbology, and the Biased - Double Bar Code (Type 2) label format.

#### **CAUTION**



Do not write on, cover, or obscure the barcodes on a media. Doing so may cause the system to malfunction.

## ***Media Care and Handling***

To maintain maximum reliability, the operator should take the time to inspect and clean each media used.

#### **CAUTION**



Always condition the media to the normal operating temperature of the room before using.

Improper handling or an inappropriate environment can damage the media. To ensure continued reliability:

- When media is loaded into the library, or when handling media, ensure that the cartridge case is clean. Dirty media cartridges can cause failures in loading or loss of data. If a cartridge case is dirty, wipe with a lint free cloth.
- Do not carry media loosely (for example, in a box or basket). Media should be carefully and securely packed for transport.
- Do not load damaged media into a drive or a library. Damaged media can interfere with read/write reliability.
- Never touch the disk. Opening the cartridge door and touching the disk may interfere with read/write reliability.
- Do not expose the media to moisture or direct sunlight.

## Major Hardware Components

The following figures show the locations of major library hardware components. In these figures the protective panels and outer skin of the library are removed.

A brief description of these components appears at the end of this section.

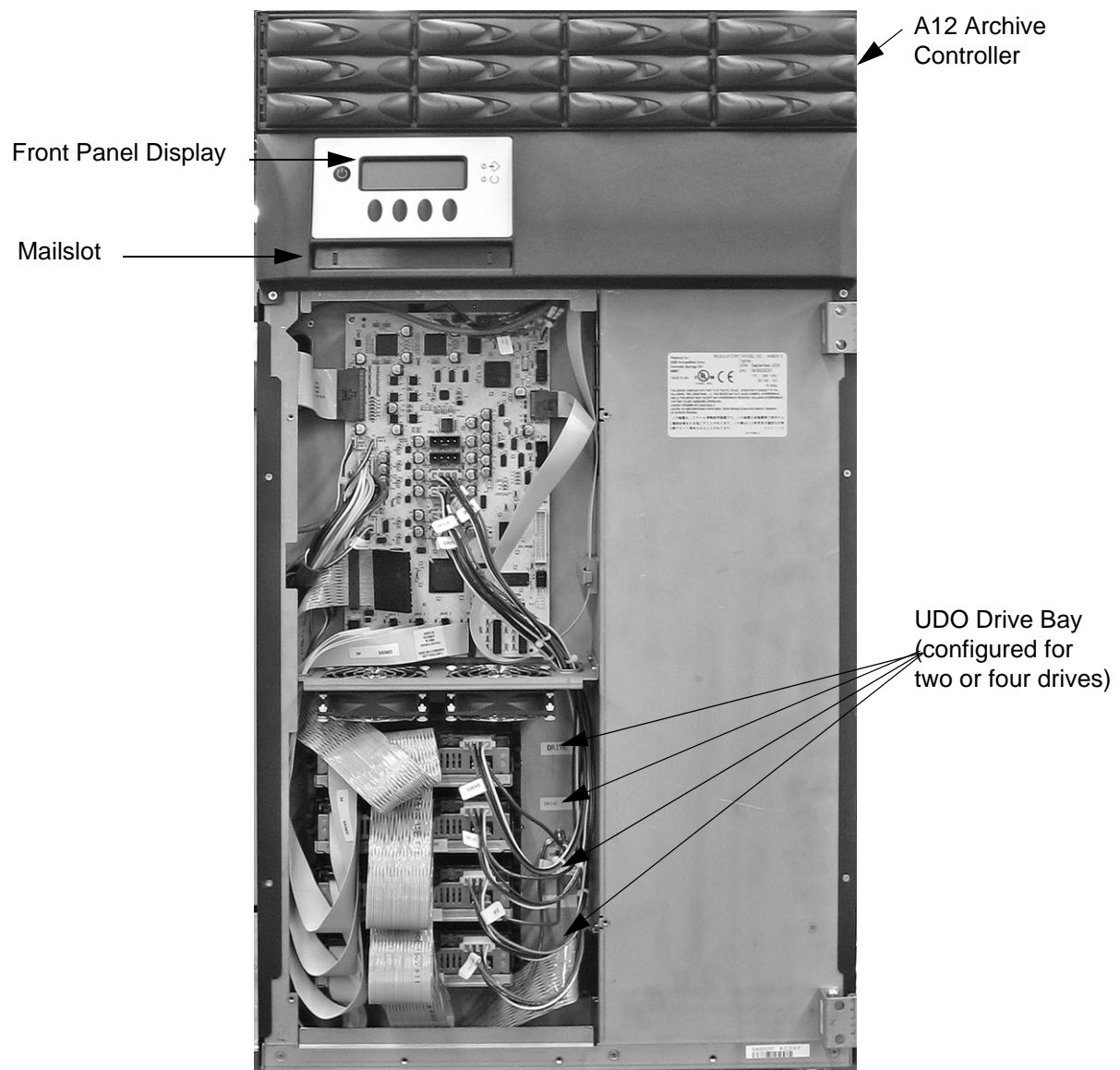
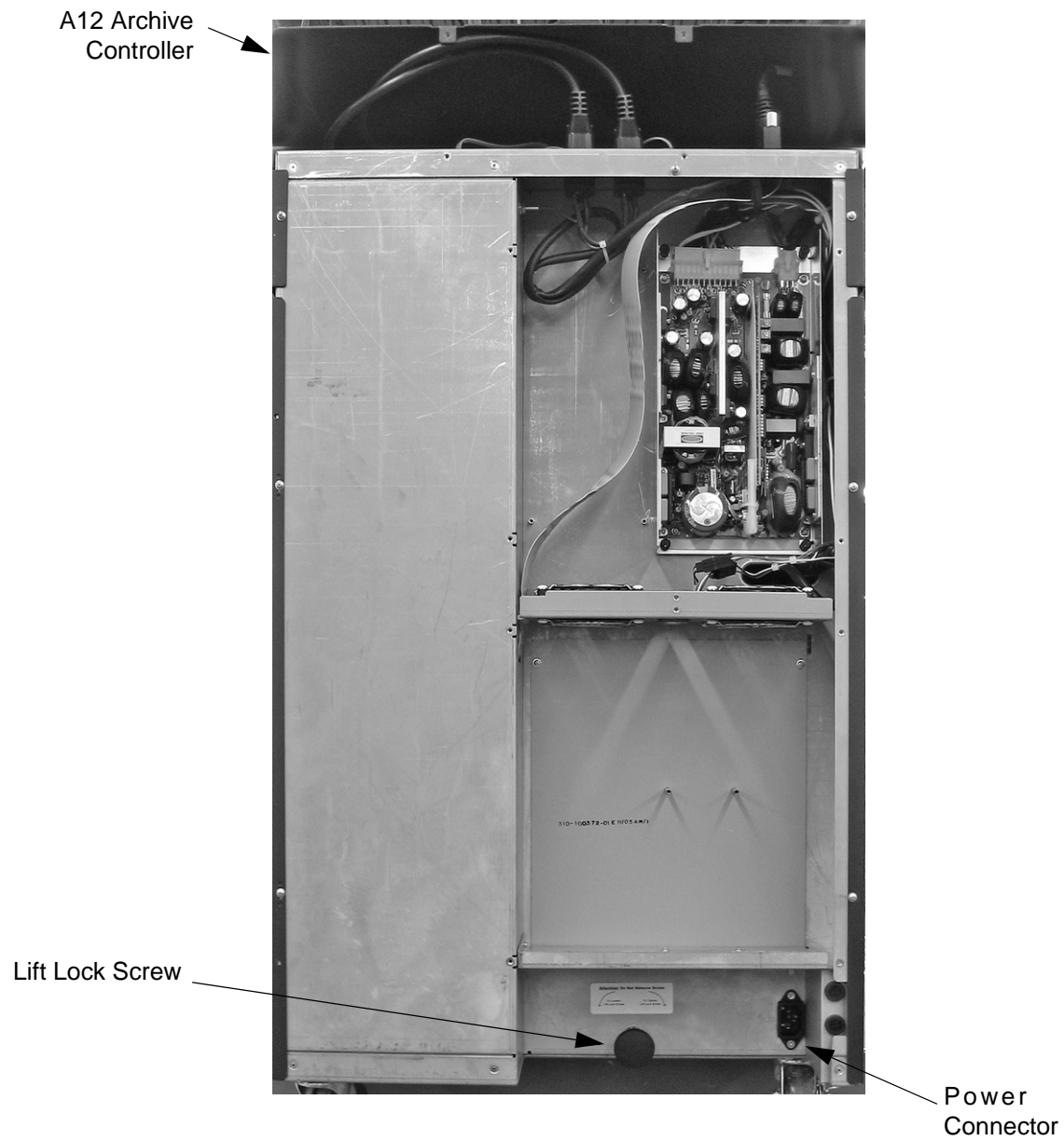


Figure 4. AA80A12, Front View



*Figure 5. AA80A12, Rear View*

Media Store

Media Transport  
Element (MTE)  
includes bar code  
scanner



*Figure 6. AA80A12, Inside View*

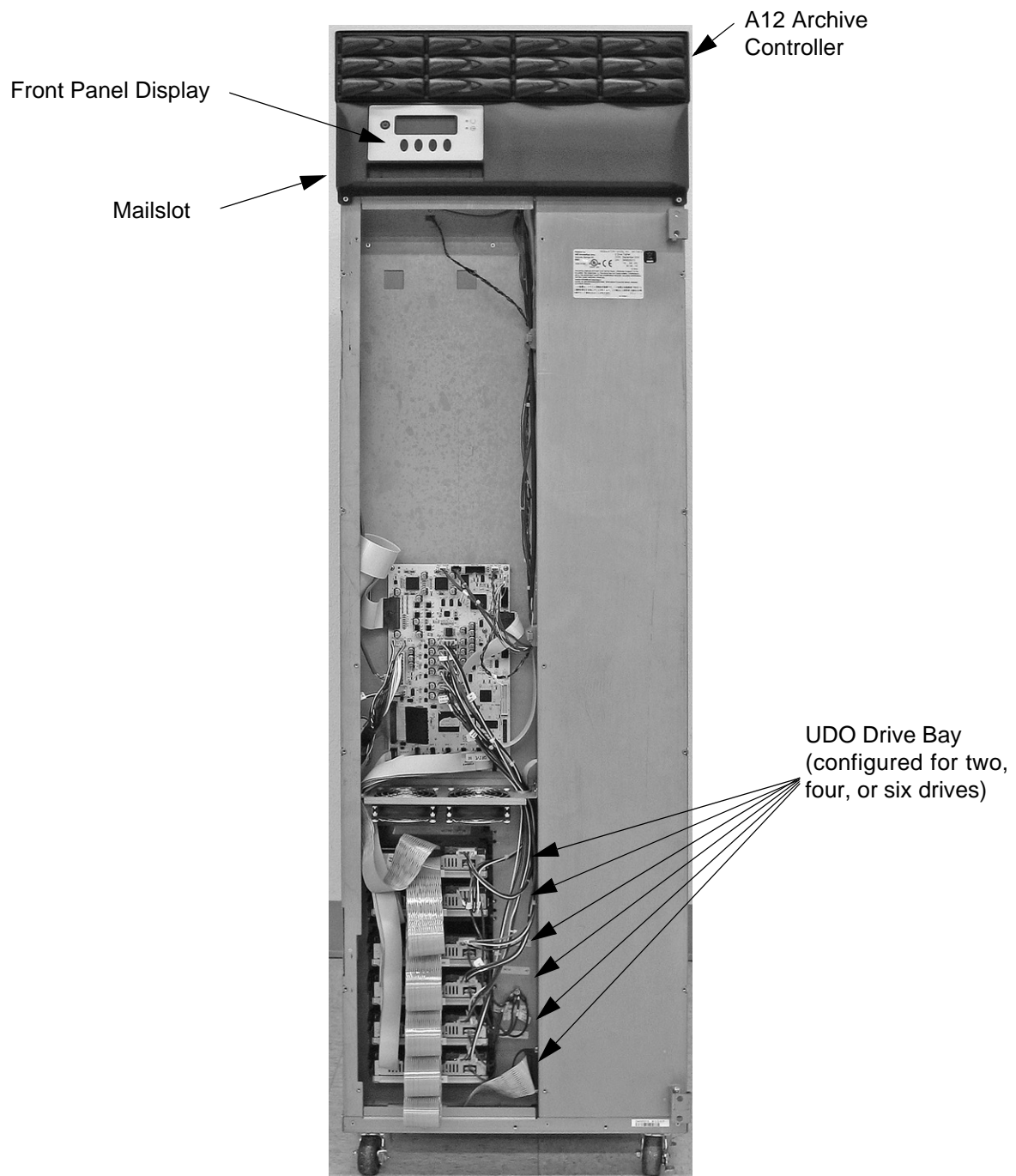
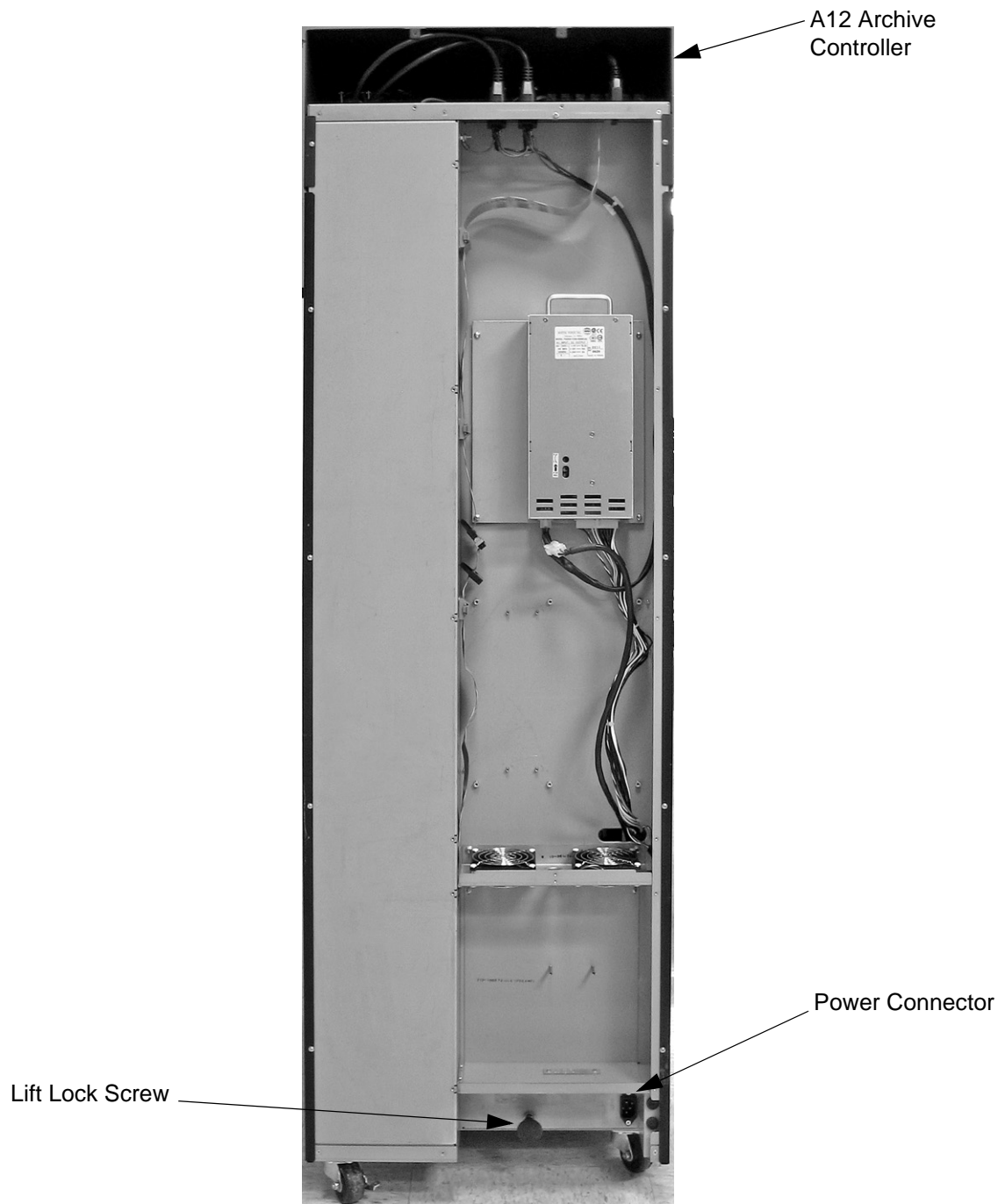
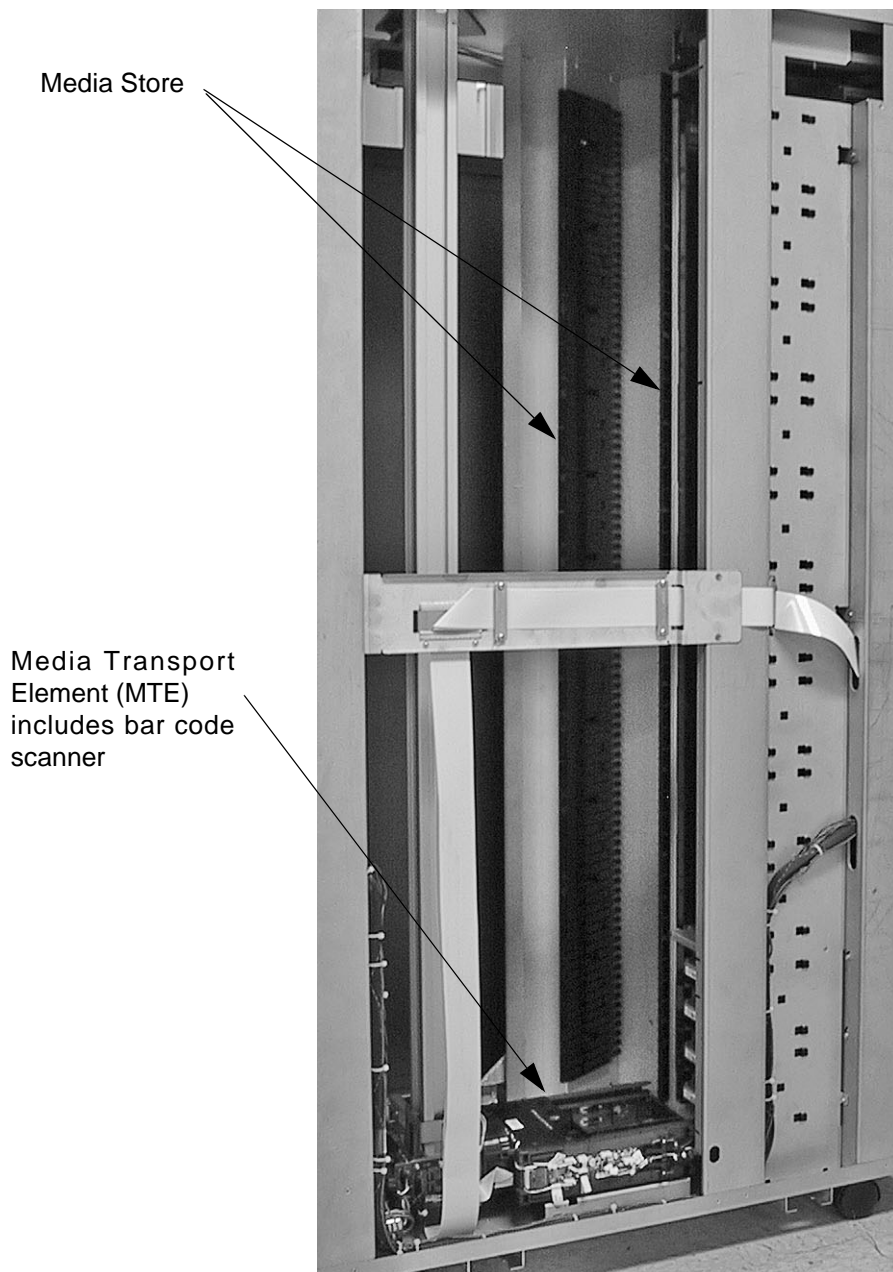


Figure 7. AA174A12, Front View



*Figure 8. AA174A12, Rear View*



*Figure 9. AA174A12, Inside View*



## ***Front Panel Display***

The front panel display consists of the keypad and display window, which provide the operator interface to the system. It is used to display user related status.

## ***Mailslot***

The automated mailslot is capable of importing and exporting single media while the library is on-line.

## ***UDO Drives***

The drives used in the library component allow reading and writing of data. They are fully tested to work with the library. This library uses UDO drives only.

## ***Archive Controller***

The archive controller contains the server and the RAID cache.

## ***SATA Drives***

The SATA (Serial ATA) drives in the archive controller provide the RAID.

## ***Lift Lock Screw***

The lift lock screw secures the MTE during shipment or whenever moving the library.

## ***Power Connector***

The power connector is used to supply power to the system.

## ***Media Store***

The media store holds each media in place. It consists of vertically arranged plates with plastic grooved guide panels that hold each media.

## ***Media Transport Element (MTE)***

The media transport element (MTE) moves media between storage locations and the drives or the mailslot, and consists of the dual picker and flip assembly.



# CHAPTER 2

## LIBRARY INSTALLATION

### Getting Started

This chapter provides a guide to installing the Plasmon AA80 - AA174 A12 and the procedures necessary to quickly get on-line.

#### *Unpacking*

It takes two people to unpack the appliance. Please follow the unpacking instructions found on the shipping enclosures. Save all packing material in case it is ever necessary to ship the unit. Read the section in this chapter describing the Lift Lock Screw before powering on.

#### *Position*

Position the appliance in a location that allows the front door to open completely without obstruction. Allow a minimum three inch clearance at the back for ventilation. Install the stabilizers following instructions provided later in this chapter. The system functions properly when sitting on a floor with no more than a 3/8" (0.9525cm) rise or fall over a 36" (91.44cm) run.

#### *Environment*

To ensure long term reliability, operate the appliance only between 10° to 32°C (50° to 90°F) and 10% to 90% relative humidity. The media and drives require a clean environment. Excessive dust and dirt can lead to data loss, and increase service calls.

#### *External Power Requirements*

The appliance requires an external power source with 100 to 240 VAC (the power supply is auto-ranging), at 50 to 60 Hz, and 15 A branch circuit protection.

#### CAUTION

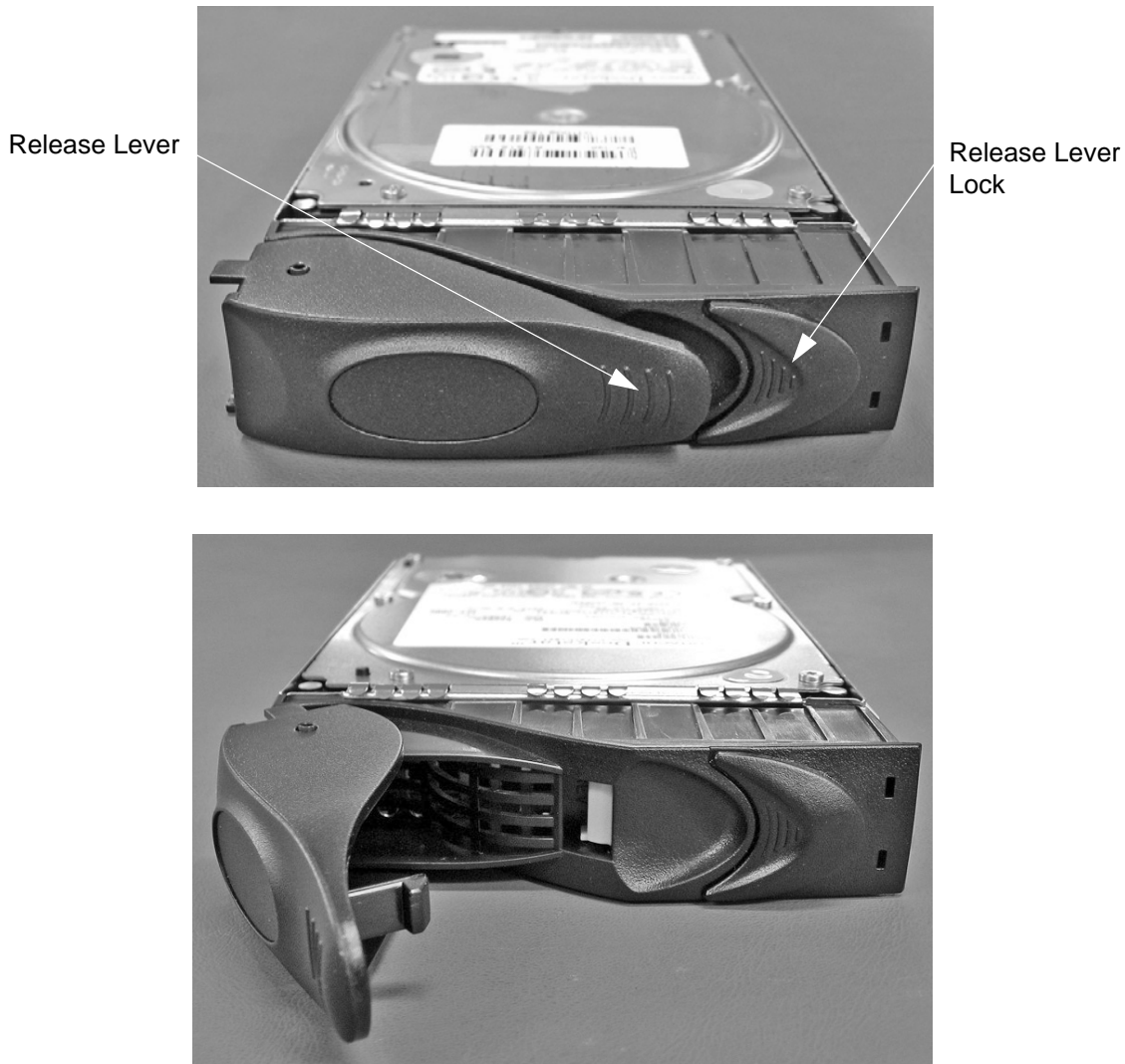


To prevent the possibility of robotic errors during a pick or put operation with loss of AC power, a UPS is required.

## Installing the SATA Drives

The SATA drives which provide the RAID cache are packaged separately in the shipping container. To install them in the A12 archive controller, follow the steps below.

1. Remove the SATA drives from their packaging.
2. Each drive is shipped in a drive shuttle. Disengage the release lever lock on the shuttle by pushing it to the right. Then pull the release lever all the way out.



*Figure 10. SATA Drive Release Lever and Release Lever Lock*

3. If the setup is for two SATA Drives, mount them in the left most positions of the top row of the A12. If the setup is for eight SATA drives, mount them in the bottom two rows of the A12. Mount blanks in the rest of slots. Carefully insert the shuttle into the drive location in the A12 unit. Push the shuttle all the way into the slot, completing the insertion by closing the release lever.

# Stabilizers

The Plasmon AA80 - AA174 A12 ships with stabilizers for each unit. The stabilizers prevent the appliance from tipping due to accidental force.

## WARNING



In order to comply with UL60950, these stabilizers must be installed.

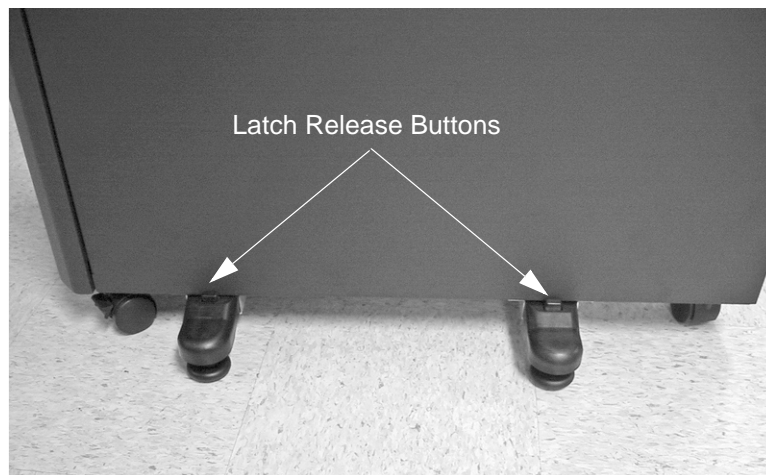
## Installing the AA80A12 Stabilizers

Included in the stabilizer kit are:

- Four side stabilizers

To install the four side stabilizers (two on each side):

1. Insert the stabilizers into the channels on the bottom of the chassis as shown in the picture below. Push them in until they snap into place, and lower the feet until they touch the floor.



*Figure 11. AA80A12 Side Stabilizers*

2. To remove the stabilizers, depress the latch release buttons and pull outwards.

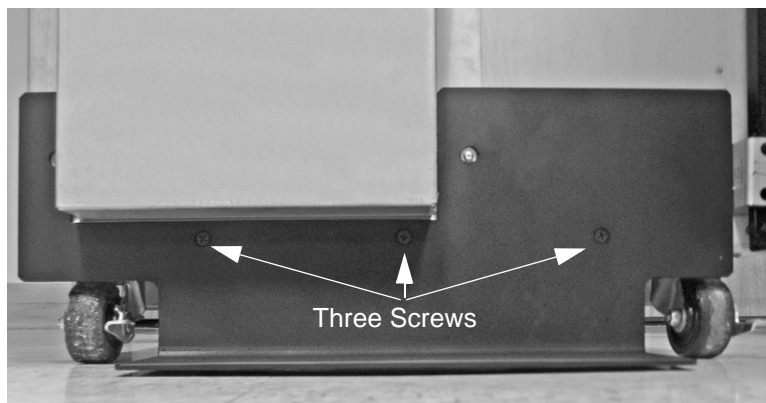
## ***Installing the AA174A12 Stabilizers***

Included in the stabilizer kit are:

- Four side stabilizers
- One front stabilizer
- Three 8-32 phillips head screws

To Install the front stabilizer:

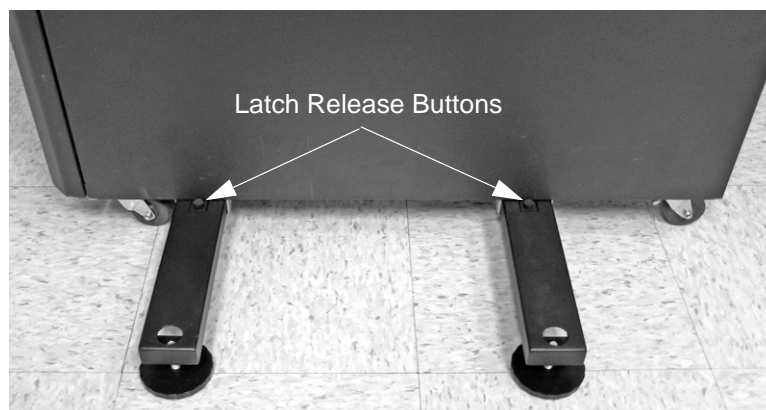
1. Open the front door.
2. Attach the front stabilizer to the bottom edge of the chassis using the three 8-32 phillips head screws as shown in the picture below.



*Figure 12. AA174A12 Front Stabilizer*

To install the four side stabilizers (two on each side):

1. Insert the stabilizers into the channels on the bottom of the chassis as shown in the picture below. Push them in until they snap into place, and lower the feet to touch the floor.



*Figure 13. AA174A12 Side Stabilizers*

2. To remove the stabilizers, depress the latch release buttons and pull outwards.

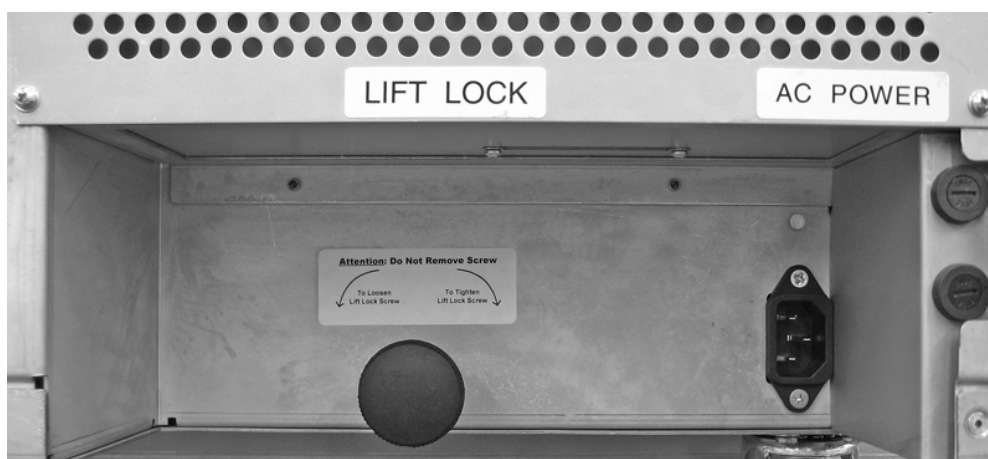
## Lift Lock Screw

The AA80 - AA174 A12 are shipped with the MTE locked in place by the lift lock screw. The lift lock screw is located at the back of the appliance near the bottom. Leave the lift lock screw engaged until the unit is stable and in its final position. Always re-engage the lift lock screw to move the appliance.

### CAUTION



Before applying power, the lift lock screw must be turned counterclockwise until the spring pops it outward (the screw remains in place). Failure to do so may seriously damage the robotics.



*Figure 14. Lift Lock and Power Connection*

# Cable Connections

## Library Cable Connections

The library SCSI connector is located on the top of the chassis behind the A12. The SCSI cable connects the library with the A12 unit mounted on top of the library.

Route the external AC power cable to the power connector located at the lower right in the back of the library.

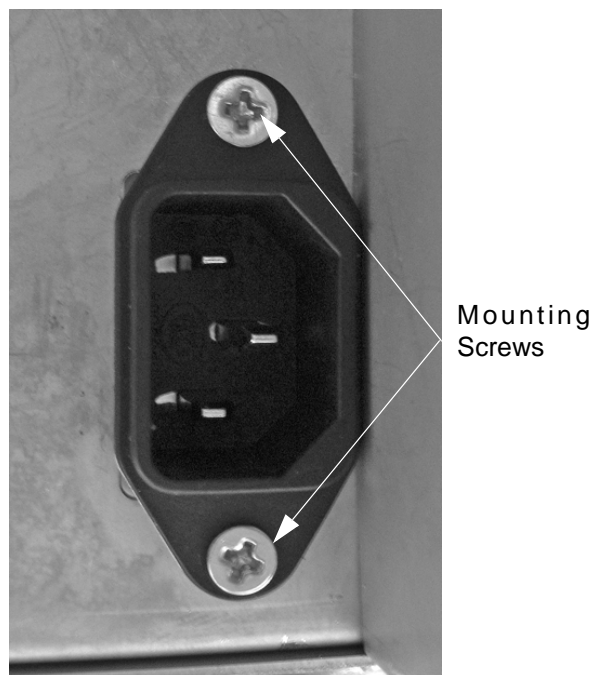
The power cable can be plugged into a standard 120 volt to 240 volt wall outlet. The system uses an auto-ranging power supply.

Do not use an extension cord. The unit must be located next to the AC outlet, and the outlet must be easily accessible. In the event an emergency power cutoff is required, pull the plug from the AC socket.

### Power Cord Retainer

A power cord retainer is provided for installations where there is a chance the cord could be accidentally disconnected from the appliance. Follow these steps to install the retainer:

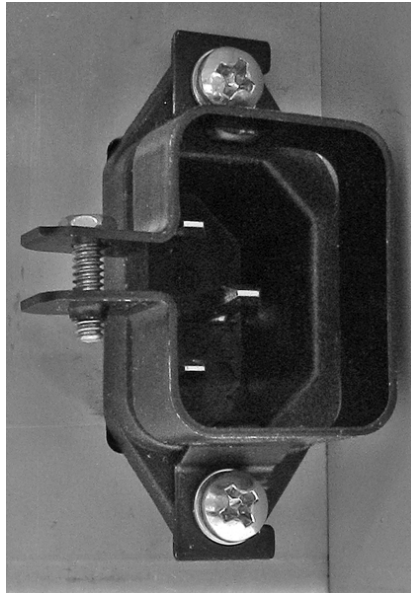
1. Remove the two 6-32 flat head phillips screws mounting the AC power receptacle at the back of the library.



*Figure 15. Installing the Power Cord Retainer (a)*



2. Place the retainer as shown and attach with the two 6-32 pan head phillips screws provided with the retainer. Do not tighten these two screws completely until the clamp is adjusted to the plug.



*Figure 16. Installing the Power Cord Retainer (b)*

3. Insert the power cord into the AC receptacle. Secure the cord by tightening the retainer clamp with a 3/16" wrench. Now completely tighten the two mounting screws.



*Figure 17. Installing the Power Cord Retainer (c)*

## A12 Archive Controller Cable Connections

Power, SCSI, Ethernet, and UPS cables connect to the back of the A12 unit as shown below.

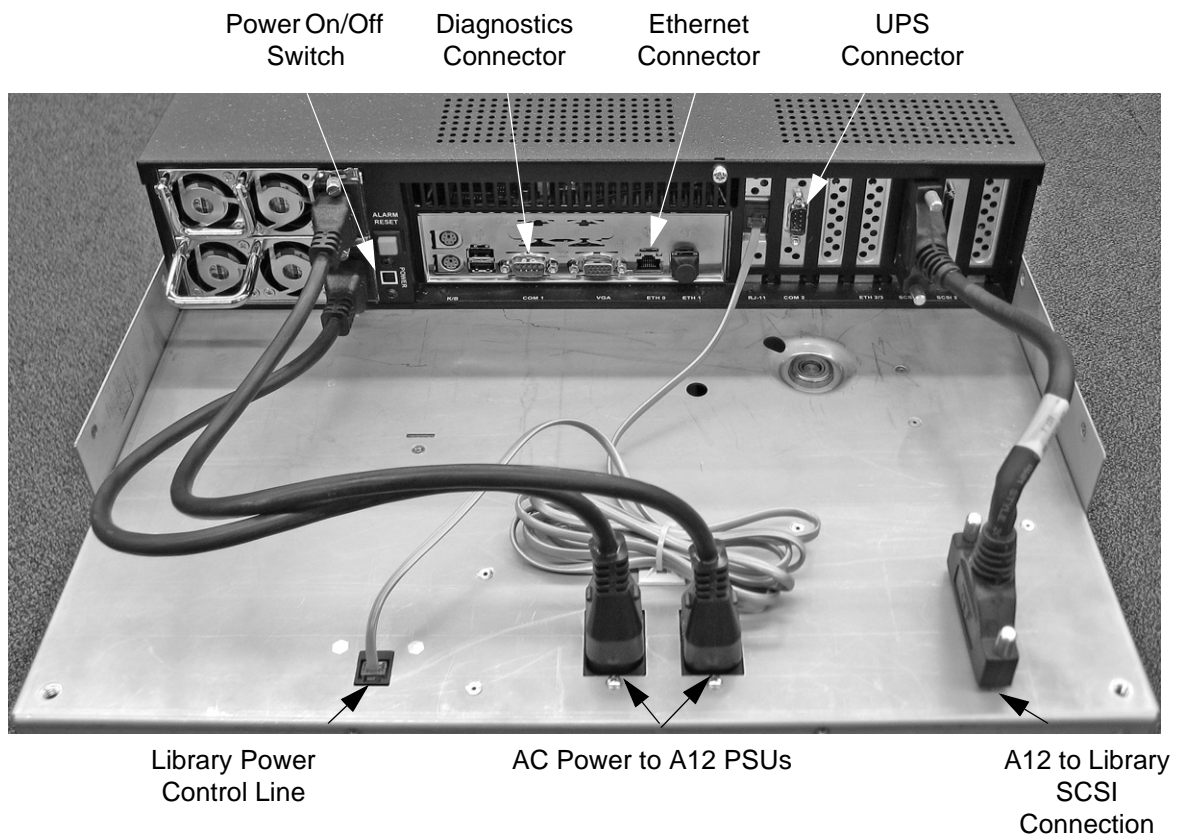


Figure 18. A12 Unit Back Panel

The A12 unit communicates with the library through the SCSI connection.

The entire Archive Appliance communicates with a network through an Ethernet connector. A CAT6 cable is required for Gigabit networks.

For network setup, please refer to the *Archive Appliance Quick Start Guide*.

The Diagnostics connector is provided for Plasmon trained service personnel.

# Loading Media

Use only Plasmon approved UDO media in the library.

## Bulk Loading Media

Ensure the system is turned off and that the power cable is disconnected from the power source. Remove the painted sheet metal side skin (left side, facing the front of the appliance) and manually insert media into the storage slots. After loading, the system must be initialized so the media is recognized.

When bulk loading media, refer to the slot diagrams on the following pages to ensure media is not loaded into the Utility Slots. These two slots must be left empty for library operation. The two highest numbered slots should also be reserved for the later introduction of backup media through the mailslot using the front panel menu options.

Care must be taken while bulk loading to avoid damage to the library's internal mechanisms, sensors, and wiring.

### WARNING



Turn off the appliance and unplug the power cord from the power source before performing any operation internal to the chassis. Failure to do so may result in possible electrical shock and/or damage to the library.

### CAUTION



To avoid ESD related damage, ensure proper grounding and anti-static measures are in place (for example, wrist straps and anti-static mats).

## Mailslot Media Loading

After the system is activated, the mailslot is the default method for importing and exporting single media while the library is on-line. This is how the two pieces of backup media are loaded into the highest numbered slots using the front panel menu options.



Figure 19. Loading Media Using the Mailslot

# Identifying Storage Slots

Inside each library is a diagram of the UDO media slot numbering scheme for that particular model. The following diagrams also show this information.

The Utility Slots are not for media storage. They are used by the MTE to manipulate media. These slots must be left empty when loading media. Also leave the two highest numbered slots empty for insertion of backup media.

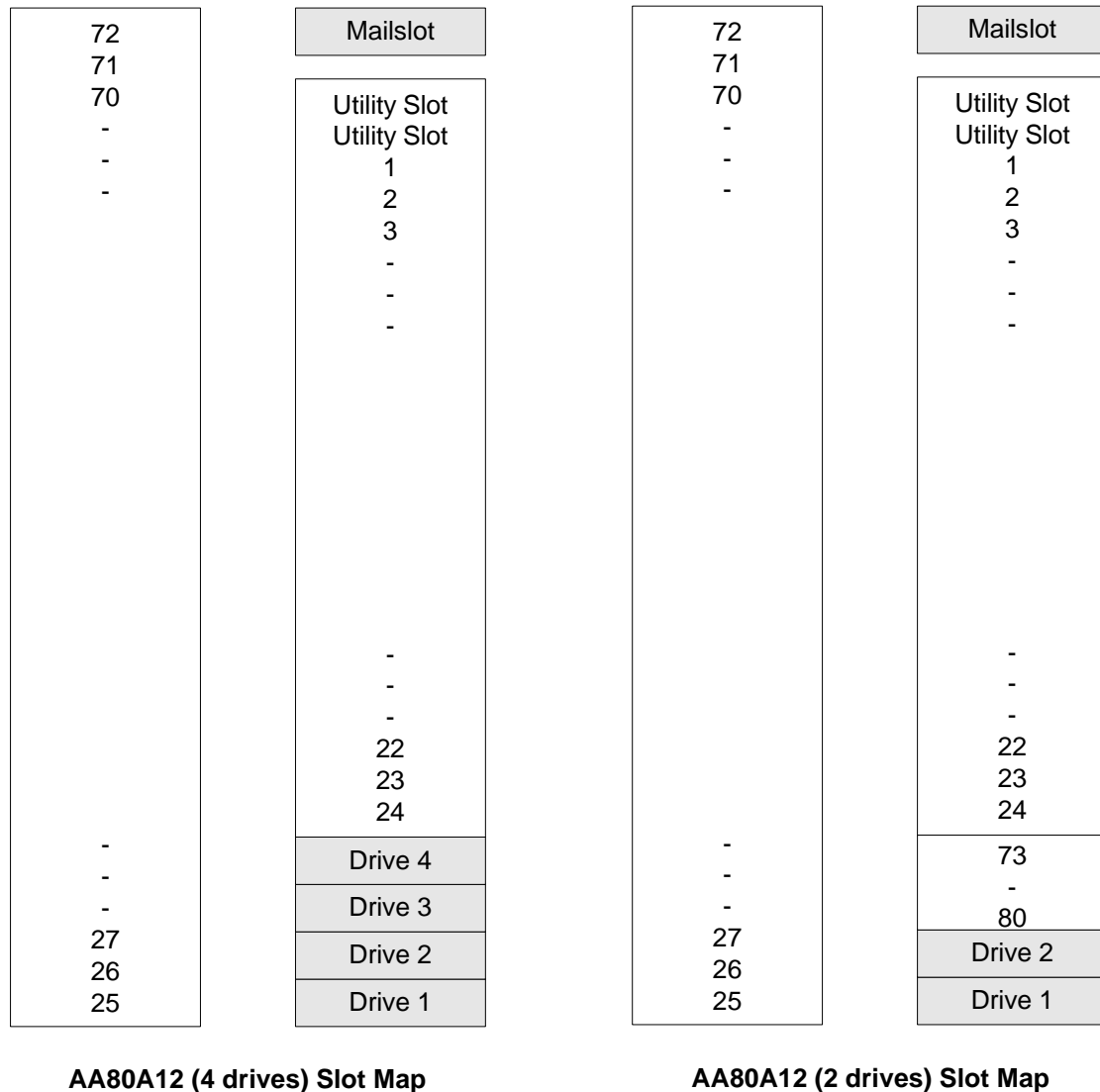


Figure 20. AA80A12 Slot Maps

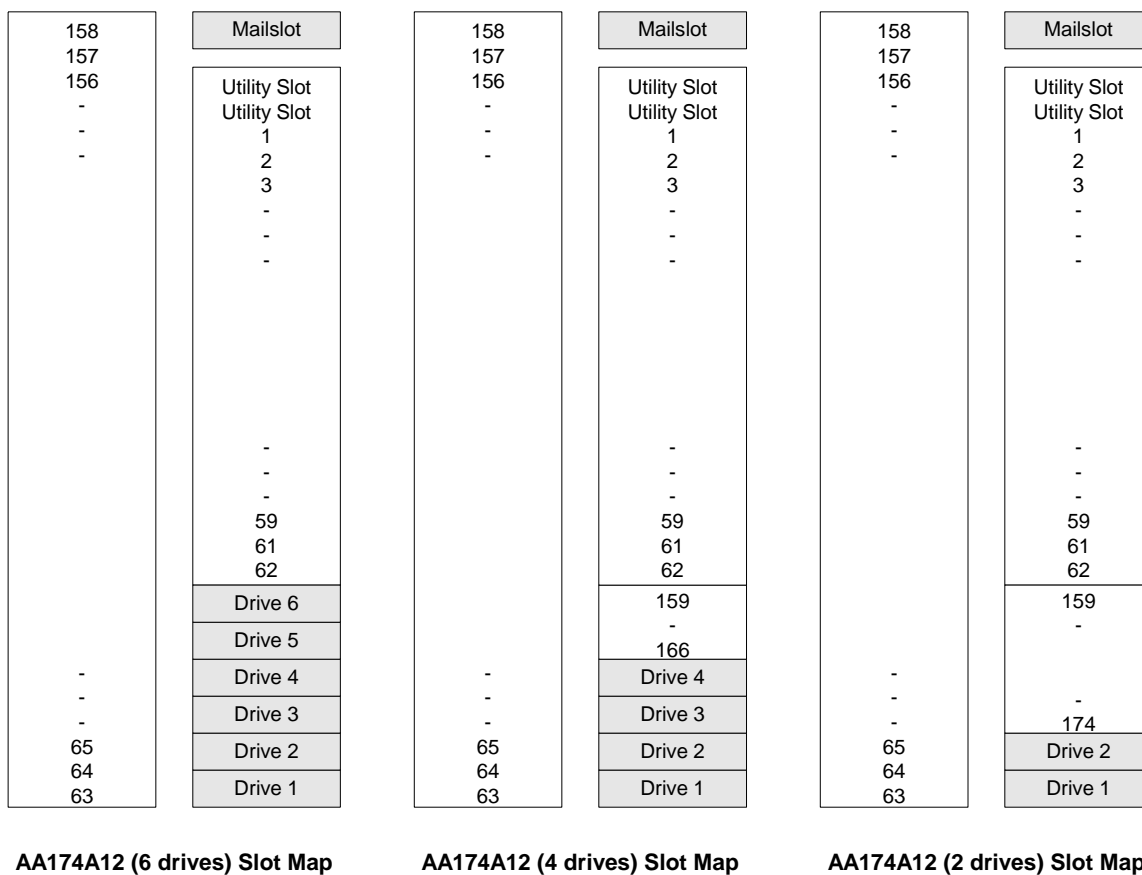


Figure 21. AA174A12 Slot Maps

## Rack Mount Guidelines (AA80 A12 Only)

These guidelines provide information on mounting an AA80 A12 library into an Electronics Industry Association (EIA 310-D) standard 19" (48.3 cm) rack. The standard 19" rack must have between 24" and 40" (61 - 101.6 cm) between front and back mounting columns to provide sufficient depth for the library. The library, A12, and rack mounting hardware combined takes up 21U of rack space. In this document, one rack unit (1U) equals 1.75" (4.445 cm).

If the unit is installed in a closed or multi-rack assembly, refer to the following guidelines:

- The operation temperature of the rack environment may be greater than the ambient temperature. Be sure to install the unit in an environment that is compatible with the maximum rated ambient temperature. See *Appendix A Specifications* in the User Manual.
- When mounting the equipment in the rack, make sure mechanical installation is level to avoid a hazardous condition. The rack must be specified to safely support the combined weight of all equipment.
  - Do not mount library more than 36" (91.4 cm) off the floor. Plasmon recommends mounting in the lowest position. Libraries mounted no more than 14" (35.6 cm) off the floor can be safely installed by a single Field Engineer as described in this instruction.
  - The rack must weigh at least 200 lbs (90.7 kg), unloaded, for a stable installation into a non-anchored cabinet.
  - In the pulled out service position, the library and mounting shelf is a maximum weight of 250 lbs (113.4 kg) on a 24 in (61 cm) cantilever arm. Cabinets must either be anchored per manufacturer recommended method, or an adequate manufacturer or Plasmon installed stabilizer must be engaged before the library can be pulled out into service position.
- When connecting the equipment to the supply circuit, check equipment nameplate ratings to avoid overloading circuits that may cause damage to over-current protection devices and supply wiring.
- Maintain reliable grounding for rack-mounting equipment. Pay particular attention to supply connections.
- Allow sufficient air circulation or space between units when installed in a closed or multi-unit rack assembly to ensure the operating ambient temperature of the rack environment is not greater than that specified for the library in *Appendix A* in the User Manual.
- The unit is designed to use a three pronged grounding type plug. Equipment grounding ensures safe operation. Do not interfere with or remove the grounding means, and verify equipment is reliably grounded when mounted within a rack.

### WARNING



Use safe lifting procedures when installing the library on the rack mount shelf. The libraries weigh up to 110 lbs (50 kg) empty and stripped down for installation as shown in this instruction.

## Required Tools

The following tools are required to install the rack mount assembly:

- #1 and #2 phillips head screwdrivers
- 7/16" wrench (box end preferred)
- Pliers

## Rack Mount Kit

Table 2. Rack Mount Kit Part Numbers/Descriptions

Part Number	Description
<b>920-101913-00</b>	<b>Combined Kit with Shelf and Stabilizer</b>
<b>920-101805-00</b>	<b>Rack Mount Shelf Kit only</b>
310-101802-00	Shelf
490-101801-00	Shelf Slides (2)
310-101803-00	Front Mounting Brackets (2)
310-101804-00	Back Mounting Brackets (2)
400-101904-00	Clip-on Cage Nuts, 1/4-20 (4)
400-101905-00	Phillips Pan Head Screws, 1/4-20 x 5/8 (12)
400-101906-00	Phillips Pan Head Screws, 1/4-20 x 3/8 (6)
400-101686-00	Phillips Pan Head Screws, 10-32 x .500, LW (8)
400-101201-00	Phillips Pan Head Screws, 8-32 x 3/8 (10)
97707512-00	S-style Clip-on Nuts, 10-32 (4)
490-101928-00	Shelf Handle
<b>920-101834-00</b>	<b>Rack Mount Stabilizer Kit only</b>
370-101833-00	Stabilizer Frame
310-101831-00	Back Mounting Brackets (2)
370-101832-00	Stabilizer Legs (2)
400-101907-00	Leveling Feet (2)
400-101909-00	Carriage Bolts, 1/4-20 x 2 (4)
400-101908-00	Flange Nuts. 1/4-20 (4)
400-101686-00	Phillips Pan Head Screws, 10-32 x .500, LW (8)
97707512-00	S-style Clip-on Nuts, 10-32 (12)

Part Number	Description
920-101693-00	Filler Panel Kit (for Gx24 - Gx32 or AA32)
310-101681-00	Filler Panel
400-101686-00	Phillips Pan Head Screws, 10-32 x .500, LW (4)
400-101680-00	Screws, 6-32 x .250, undercut (2)



## Rack Mount Installation (AA80 A12 Only)

In this rack mount, the library attaches to a shelf which is mounted to the vertical rails of the rack. To enable library service access, the shelf pulls out from the front of the rack. If the rack is not self-stabilized, a stabilizer must be installed below the library shelf to make this possible.

There are three stages to this rack mount installation:

- Stabilizer Installation (if rack is not self-stabilized)
- Library Shelf Installation
- Library Installation



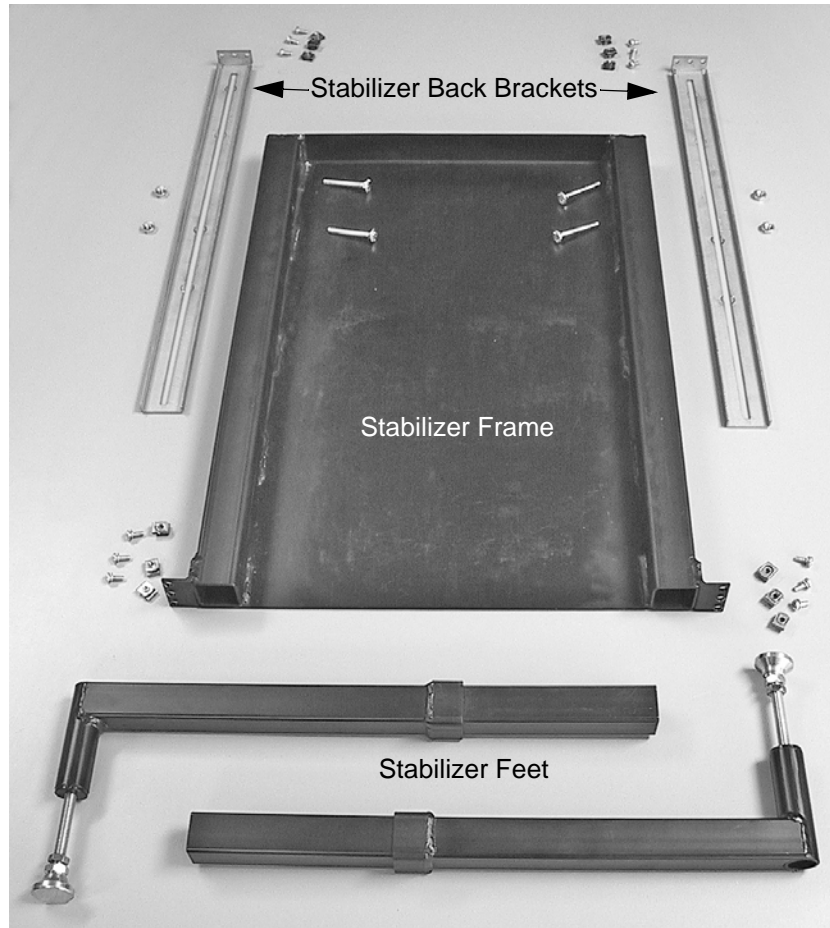
### WARNING



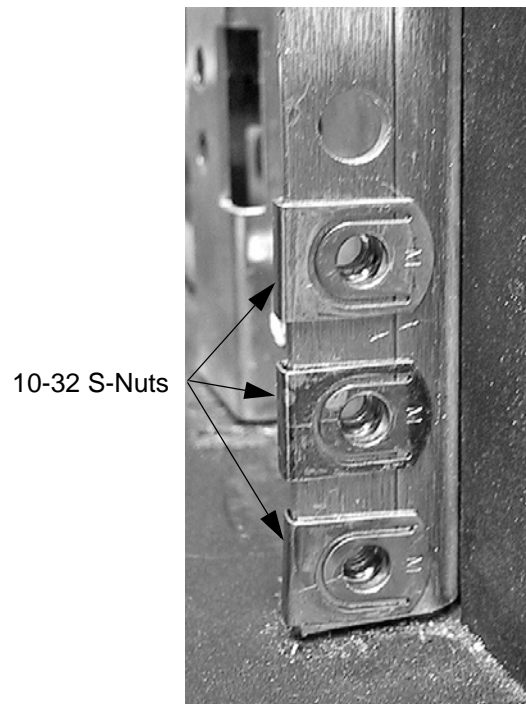
To safely pull the shelf out to service the library, as shown above, the rack mount cabinet must either be secured to the floor or cabinet stabilization must be installed and engaged. Failure to do so could result in injury. Plasmon is not responsible for injury due to an unstable cabinet.

## Stabilizer Installation

The stabilizer mechanism is required, unless the rack is self-stabilized, so the library shelf can be safely pulled out of the rack for servicing the library. Mount the stabilizer into the lowest 1U position in the rack. The stabilizer feet adjust between 3 1/2" and 6 1/4" (8.9 - 15.9 cm) from the bottom of the mounting rails.



1. First, clip three 10-32 s-nuts into the lowest 1U position on all four rack rails.

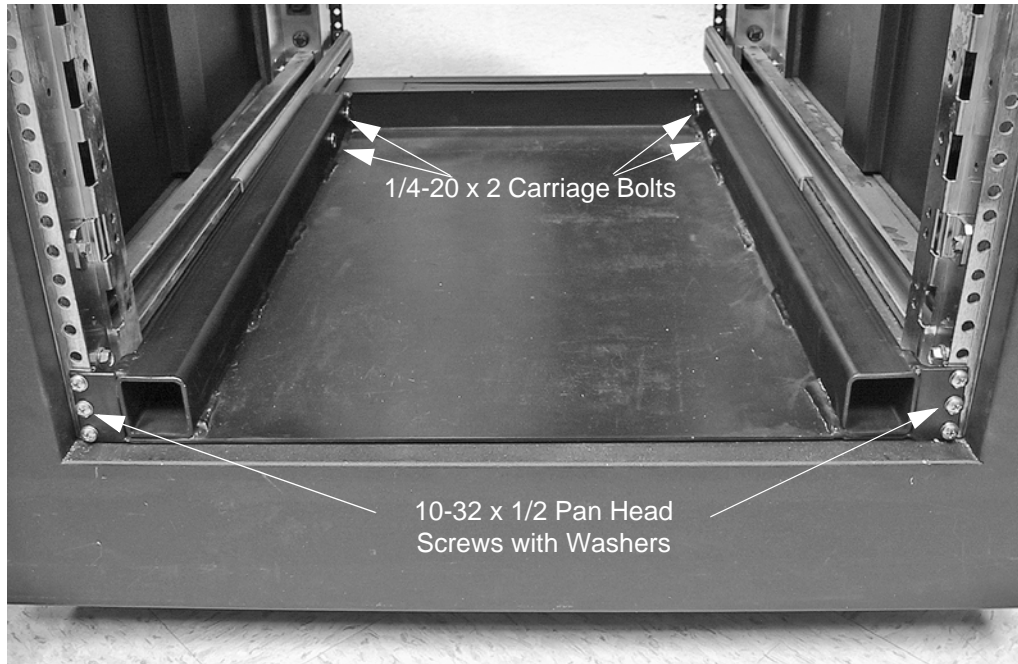


2. Mount the stabilizer back brackets (see rear view picture below) to the rack using three 10-32 x 1/2 phillips pan head screws with washers for each bracket as shown below.



Rear View

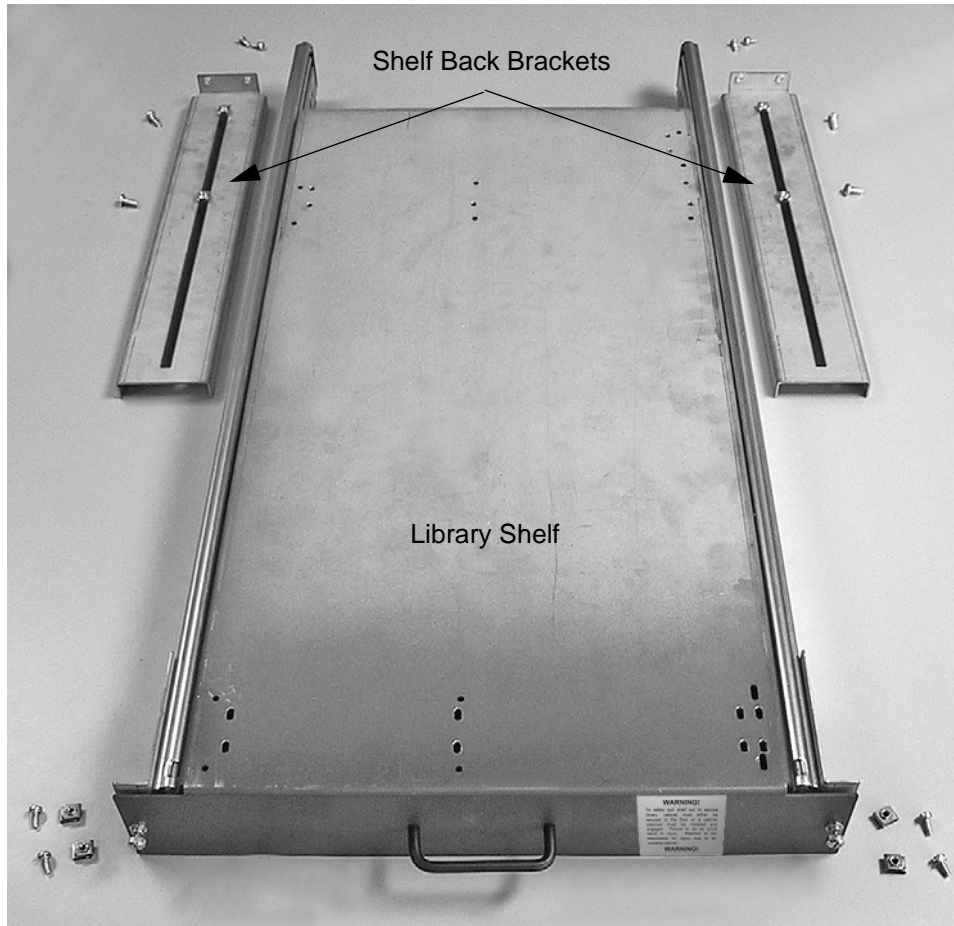
3. Mount the stabilizer frame to the back brackets using two 1/4-20 x 2 carriage bolts and two 1/4-20 flange nuts on each side. Don't tighten the nuts until the front of the stabilizer frame is secure. Secure the front of the stabilizer frame to the rack rails using three 10-32 x 1/2 phillips pan head screws with washers for each side. Then tighten the flange nuts on the carriage bolts.



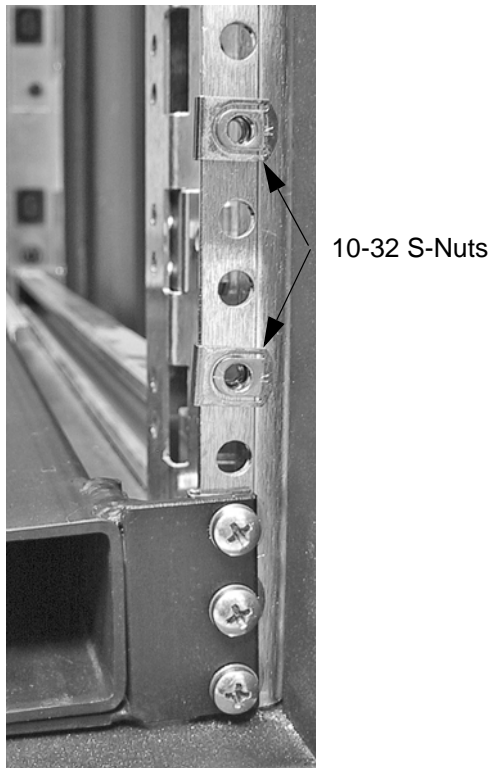
Front View

## Shelf Installation

The library is mounted on a shelf with sliders, so it can be pulled out from the rack for servicing. The shelf requires 2U for installation. Plasmon recommends mounting the shelf just above the stabilizer frame to keep the weight at the bottom of the rack. Do not mount the shelf more than 36" (91.4 cm) off the floor.

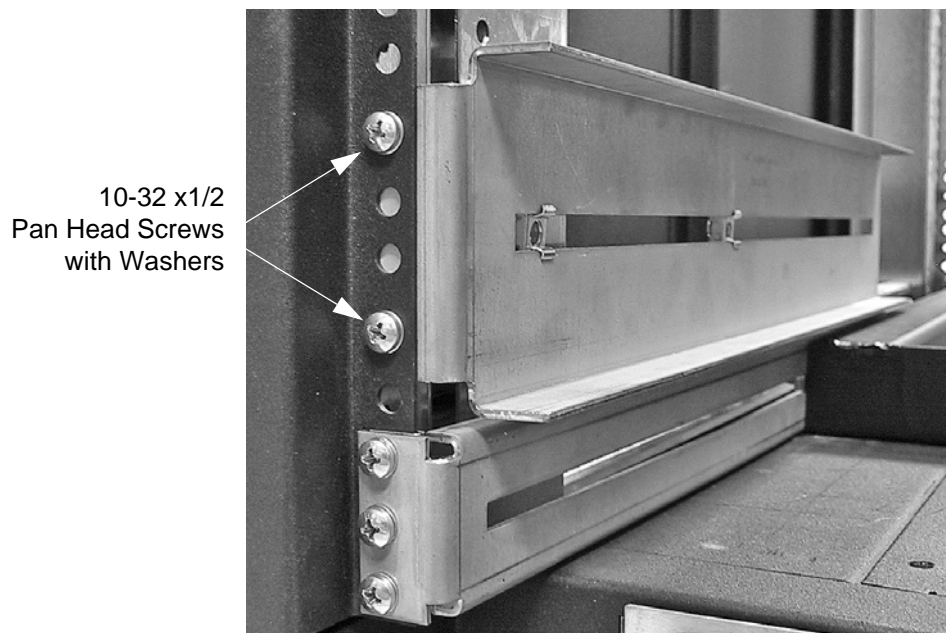


1. Install two 10-32 s-nuts on each of the front rack rails. Position the s-nuts on the center hole of each of the 2U spaces required for the shelf.



Front View

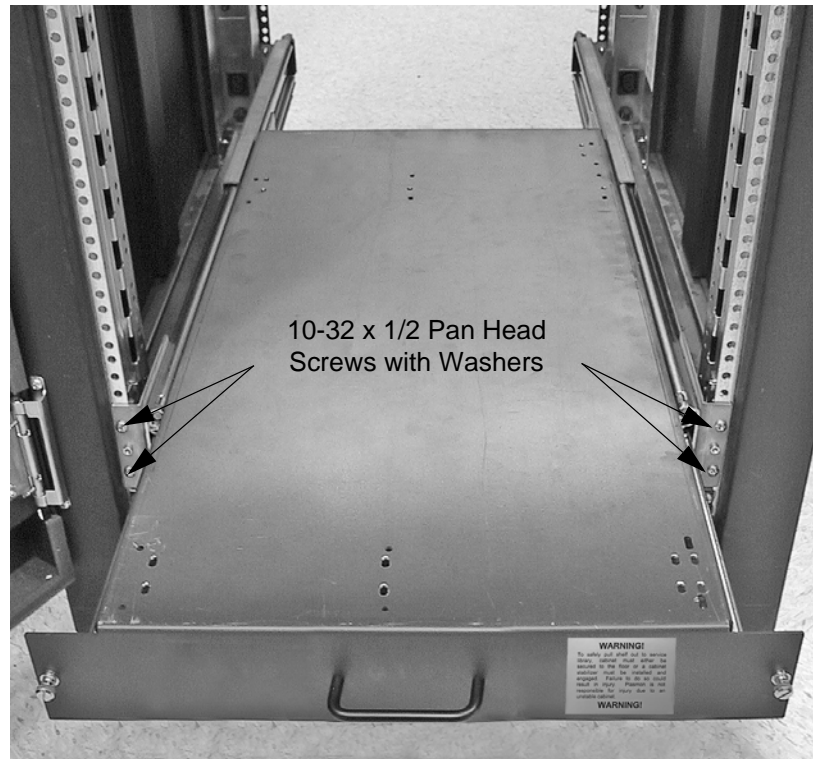
2. Install the back brackets (see rear view picture below) using two 10-32 x 1/2 phillips pan head screws with washers on each bracket.



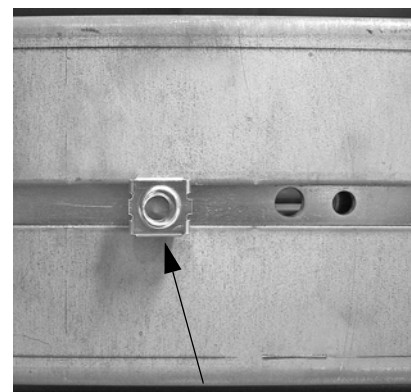
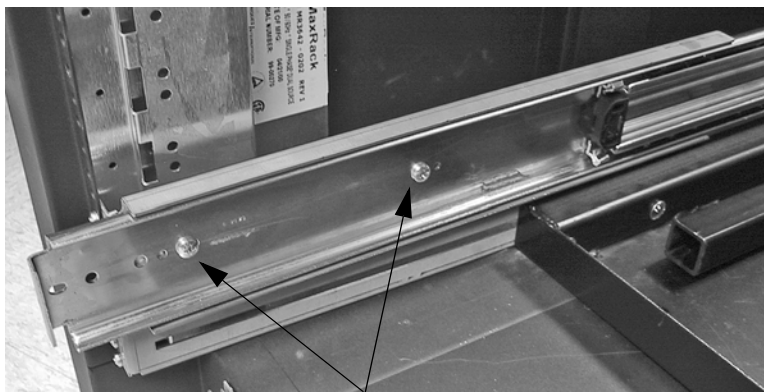
Rear View



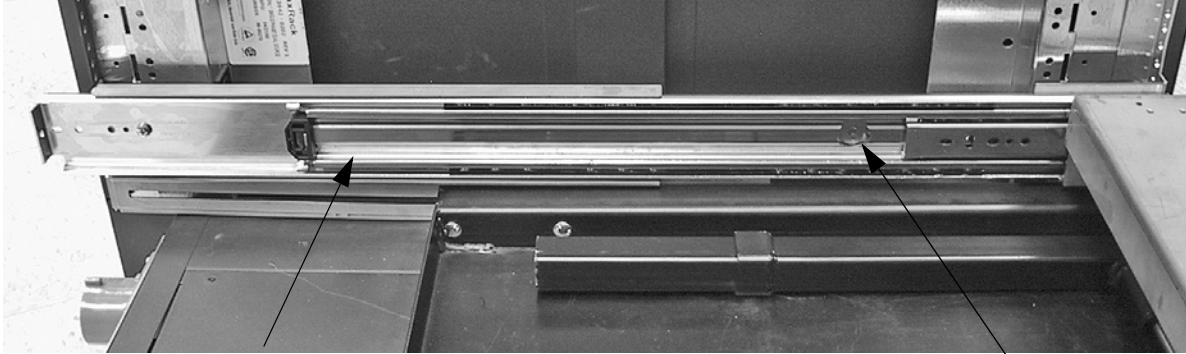
3. Insert the stabilizer feet into the stabilizer frame and adjust the feet to rest firmly on the floor (unless the rack is self-stabilized). This helps support the shelf during installation.
4. Secure the shelf to the front rack rails using two 10-32 x 1/2 phillips pan head screws with washers on each side.



5. Screw the sliders to the back bracket using two 1/4-20 x 5/8 phillips pan head screws for each side. These screws go into 1/4-20 cage nuts which slide in a groove on the back bracket to match up with the mounting holes in the slider.

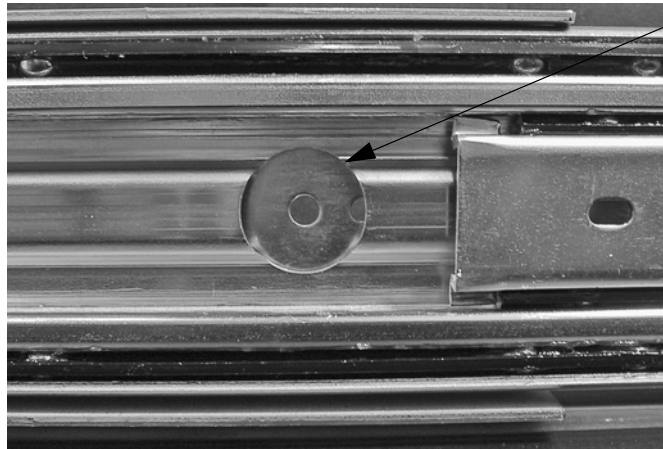


If the front to back distance between mounting rails is less than 34" (86.4 cm), the mounting screw position falls behind the second section of the slider. A cut-out hole in the slider is provided for this. To access the cut-out hole, pull the shelf all the way out and pull back on the second slider section to line up the cut-out with the mounting hole in the back bracket,



Second Slider Section

Cut-out Hole

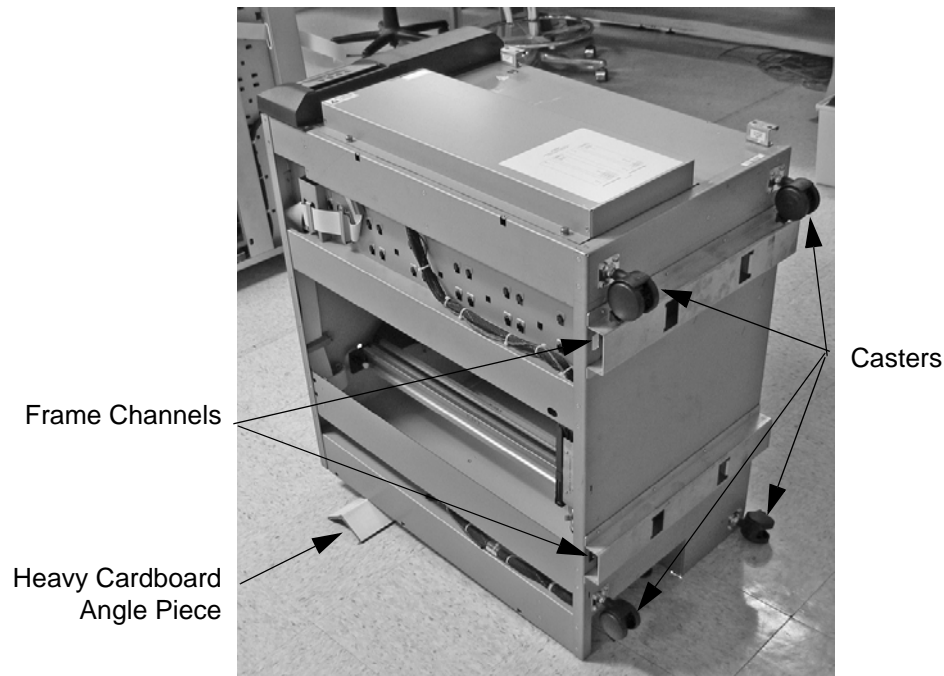




## Library Installation

The library is mounted to the shelf. The casters, stabilizer channels, and any other hardware must be removed from the bottom of the library for rack mounting. The bottom of the library must be flat.

1. Ensure the Lift Lock Screw at the lower back of the library is engaged, and remove the front door, top skin, and both side skins from the library. Remove all media.
2. Place the heavy cardboard angle piece from the packaging on the floor as shown below to protect the back of the library, and the LEDs on AA models. Lock the rear casters and carefully tilt the library onto its back to expose and completely remove the four casters, caster adapter plates if applicable, and the two frame channels..



3. Carefully tilt the library back to the upright position.
4. Insert the stabilizer feet into the stabilizer frame and adjust the feet to rest firmly on the floor (unless the rack is self-stabilized).



5. Pull the shelf fully out and clamp the rails on both sides behind the shelf, as shown below, so it cannot slide.



6. Position the library about 16" (41 cm) in front of the shelf as shown in the picture below. The bottom of the library should face the shelf. Use the heavy cardboard packing piece to protect the back of the library.



7. Carefully tilt the library over so the bottom makes contact with the shelf.



8. Using proper lifting posture, slid the library onto the shelf.



9. Turn the library around so it faces out and place the library squarely on the shelf matching up the empty caster mounting holes with the holes in the shelf.



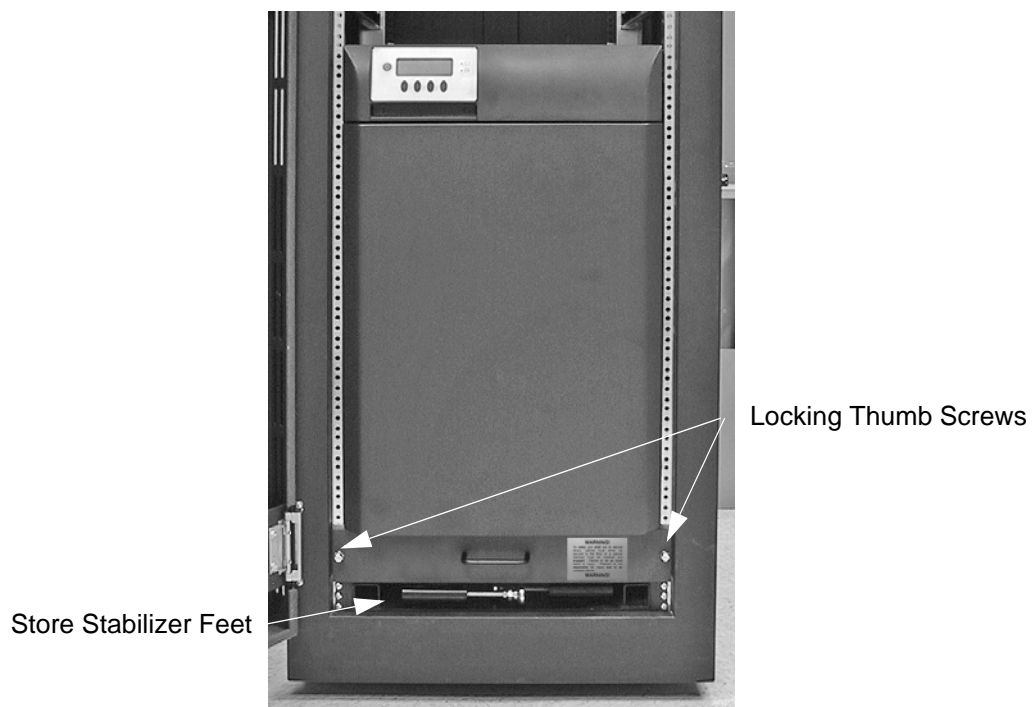
10. To make it easier to line up the mounting holes, look through the holes on the right side of the library from the top as shown below. Secure the library by placing 8-32 x 3/8 phillips pan head screws through the shelf from the bottom into the two inside holes at all four corners.



11. Replace the top skin, both side skins, and the front door on the library.



12. Slide the library shelf back into the rack, and tighten the two locking thumb screws to keep it in place. Remove and store the stabilizer feet under the shelf for future use.



13. The narrower library chassis should sit to the right side of the shelf. An optional filler plate is available.





## Initial Power On

Plasmon recommends the following initial start up procedure:

1. Bulk load media into the library before powering on the system.
2. Connect the recommended UPS.
3. Power on the system by pressing the power on/off switch on the back of the A12 archive controller.
4. After initial power on, the Archive Appliance software must be configured. Please refer to the software *Quick Start Guide* on the provided resource CD.

## A12 Unit LED Indicators

There is a row of three LED indicators on the front left corner of the A12 unit. Labels on the side of the unit identify these indicators. A blue light indicates proper conditions, red indicates a fault.

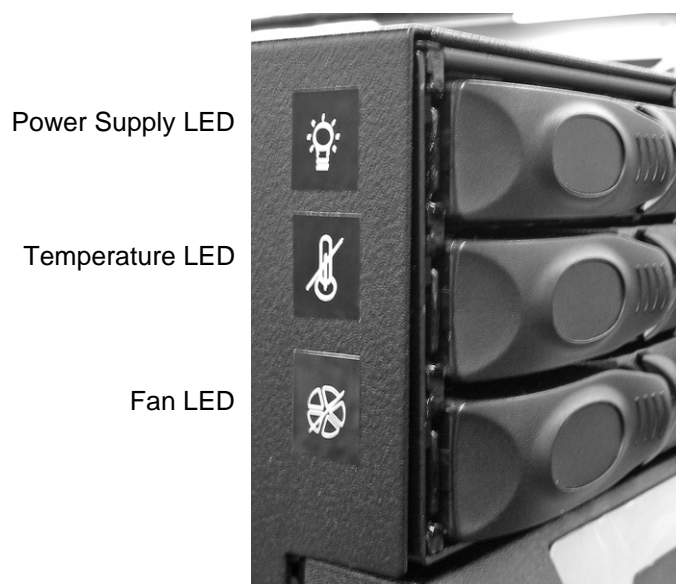


Figure 22. A12 Unit LED Indicators

There are two LED indicators at the right front corner of each SATA drive shuttle. The top LED lights blue to indicate a drive is powered on. The bottom LED lights blue to indicate drive activity, or red to indicate a drive fault.



Figure 23. SATA Drive LED Indicators

# Packing Instructions

This section is provided in case it is necessary to ship the appliance back to Plasmon. These procedures must be followed.

## CAUTION



Plasmon systems must be shipped in the original packaging. Shipping a unit in anything other than the manufacturers packaging voids the warranty.

The library MTE must be parked before packing the system (refer to the *Archive Appliance Administrator Guide*). Remove all media before shipping. Media can fall out of the storage elements during shipment.

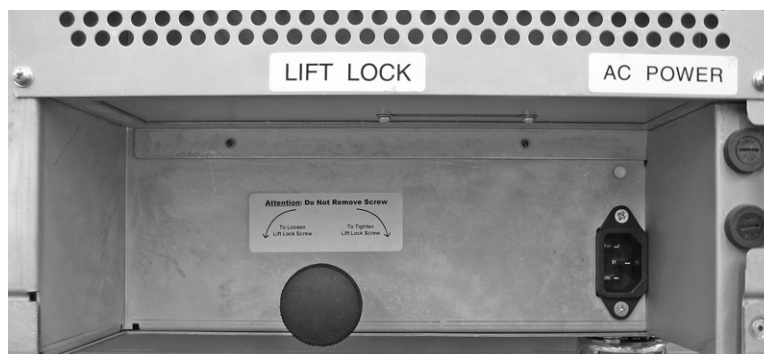
Follow these steps to pack the library for shipping:

1. When the appliance is powered off, the media transport element (MTE) moves to bottom of library. Remove the power cable from the library.
2. Turn the lift lock screw, located at the lower left in back of the library, all the way in using gentle pressure (do not force). This protects the MTE while moving the library.

## CAUTION



The lift lock screw, shown below, must be pushed inward and turned clockwise until it tightens (do not force) before moving the library. Failure to do so may seriously damage the library.



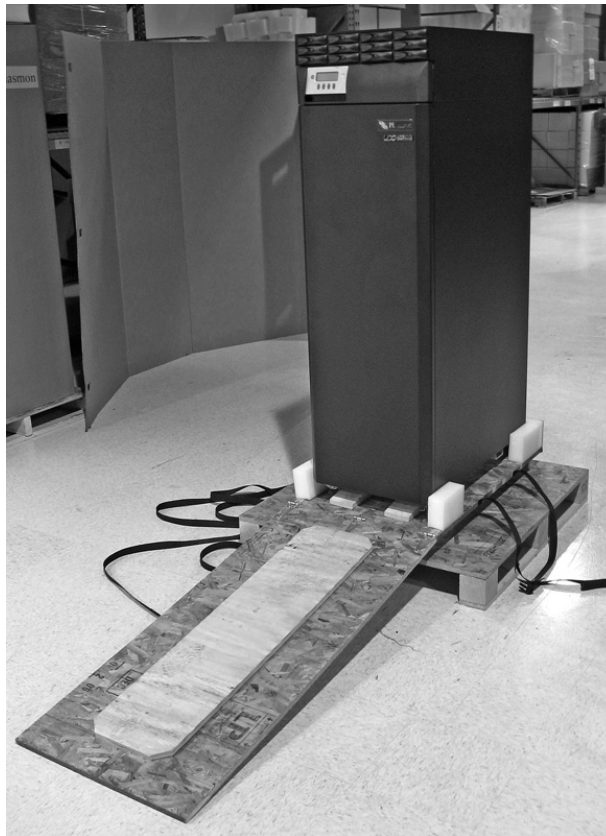
3. If stabilizers are installed, remove them.
4. Remove the SATA drives from the A12 unit. Leave these with the customer if they have any data security concerns. If not, repack them in the two original drive boxes.



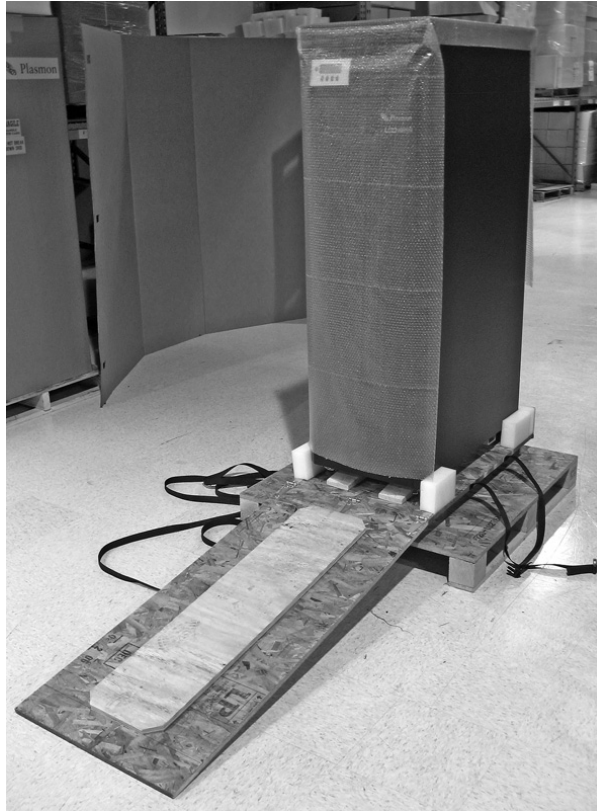
5. Place packaging skid with ramp on floor as shown below.



6. Using two people, roll library onto packaging skid. Back of library goes onto skid first.



7. Place bubble wrap to cover top and front of library.



8. Cover the library with the anti-static bag.



9. Fit top foam pieces over library, and strap the library securely to the skid with the nylon strapping..



10. Raise the ramp to an upright position in front of library and tape it in place.



11. Place the cardboard sleeve over the library.



12. Place the accessory box, with any accessories, on the foam pieces on top of the library.



13. Place the four SATA drive boxes, with or without the drives inside, on top as shown with bubble wrap to fill the center space.



14. Place the lid in the box and finally, strap the box to the skid for shipping.





# APPENDIX A

## SPECIFICATIONS

### Overall Specifications

The following table provides information about the Plasmon AA80 - AA174 A12 Archive Appliance. These specifications are subject to change without notice.

Table 3. AA80A12 Specifications

Specification	AA80A12 (4 drives)	AA80A12 (2 drives)
Library Capacity (UDO60)	4.32TB	4.8TB
Library Capacity (UDO30)	2.16TB	2.4TB
Number of Media Storage Slots	72	80
Number of Drives	Up to 4	Up to 2
Drive Type Supported	UDO30 or UDO60	
Library Reliability (MSBF)	>2,000,000	
Robotics Avg. Access Time	<6.1 sec.	
Picker Type	Dual	
Automated Mailslot	Single	
Library Interface	10/100 Gigabit Ethernet (copper)	
Options	Windowed Side Panel 19" Rack Mount	
Max Power Consumption	521 Watts	481 Watts
Max Power Dissipation	1296 BTU/hr	1178 BTU/hr
Power Requirements	100 to 240 VAC (auto-ranging power supply) 50/60 Hz	
Voltage		
Frequency		
Environmental	+10 to +32°C (+50 to +90°F) 10 to 90% RH non-condensing -30 to +60°C (-22 to +140°F)	
Operating Temperature		
Operating Humidity		
Non-Operating Temperature		

Specification	AA80A12 (4 drives)	AA80A12 (2 drives)
Space Requirements Width (in/cm) Width w/Stabilizers Height (in/cm) Depth (in/cm) <i>Allow 3" airflow behind unit and 2" airflow on both sides</i>	21.5 / 54.6 34 / 86.4 30.5 / 77.5 34.2 / 86.9	
Dimensions-Stand Alone Width (in/cm) Height (in/cm) Depth (in/cm) Weight (lbs/kg)	17.5 / 44.5 30.5 / 77.5 31.2 / 79.2 125 / 57	
Dimensions-Rack Mount Width (in/cm) Height (in/cm) 16U Depth (in/cm) Weight (lbs/kg)	17.5 / 44.5 30.5 / 77.5 16U 31.2 / 79.2 125 / 57	
Dimensions-Shipping Width (in/cm) Height (in/cm) Depth (in/cm) Weight (lbs/kg)	23.5 / 59.7 41 / 104.1 36.5 / 92.7 175 / 80	



Table 4. AA174A12 Specifications

Specification	AA174A12 (6 drives)	AA174A12 (4 drives)	AA174A12 (2 drives)
Library Capacity (UDO60)	9.48TB	9.96TB	10.44TB
Library Capacity (UDO30)	4.74 TB	4.98TB	5.22TB
Number of Media Storage Slots	158	166	174
Number of Drives	Up to 6	Up to 4	Up to 2
Drive Types Supported	UDO30, or UDO60		
Library Reliability (MSBF)	2,000,000		
Robotics Avg. Access Time	<8.2 sec.		
Picker Type	Dual		
Automated Mailslot	Single		
Max Power Consumption Max Power Dissipation	564 Watts 1403 BTU/hr	524 Watts 1296 BTU/hr	484 Watts 1204 BTU/hr
Library Interface	10/100 Gigabit Ethernet (copper)		
Options	Windowed Side Panel		
Power Requirements Voltage Frequency	100 to 240 VAC (auto-ranging power supply) 50/60 Hz		
Environmental Operating Temperature Operating Humidity Non-Operating Temperature	+10 to +32°C (+50 to +90°F) 10 to 90% RH non-condensing -30 to +60°C (-22 to +140°F)		
Space Requirements Width (in/cm) Width w/stabilizers (in/cm) Height (in/cm) Depth (in/cm) <i>Allow 3" airflow behind unit and 2" airflow on both sides</i>	21.5 / 54.6 36.5 / 92.7 54.6 / 138.8 33.8 / 85.9		

Specification	AA174A12 (6 drives)	AA174A12 (4 drives)	AA174A12 (2 drives)
Dimensions-Stand Alone			
Width (in/cm)	17.5 / 44.5		
Height (in/cm)	54.6 / 138.8		
Depth (in/cm)	30.8 / 78.2		
Weight (lbs/kg)	273 / 124		
Dimensions-Shipping			
Width (in/cm)	23.5 / 59.7		
Height (in/cm)	67.9 / 172.5		
Depth (in/cm)	36.5 / 92.7		
Weight (lbs/kg)	328.5 / 124		

# APPENDIX B

## SAFETY AGENCY STANDARDS

### FCC Notice

The equipment to which this manual pertains has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with this manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user is required to correct the interference at his own expense:

### Industry Canadian Notice per ICES-003

**English:** This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of the Industry Canada.

**French:** Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe A prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", NMB-003 édictée par l'Industrie Canada.

### European Notice

**CE** This product is in conformity with the following directive.

- EN 55022/CISPR 22, Class A
- EN 55024
- EN 61000-3-2
- EN 61000-3-3

This system is in conformity with the EMC directive and low-voltage directive.

## Australia/New Zealand

This equipment has been tested and complies with AS/NZS 3548.

## Japan

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

This is a Class A product based on the standard of the Voluntary Control for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may occur, in which case, the user may be required to take corrective actions.

## Product Safety Standards

This system complies with the following domestic and international product safety standards:

- UL Standard 60950-1, 1st Edition: 2003 Safety of Information Technology Equipment
- CSA Standard C22.2 No. 60950-1-03, Safety of Information Technology Equipment
- IEC 60950-1, 1st Edition: 2001

## Laser Safety Notice

This product is a Class 1 Laser Product. It has a barcode reader inside the housing and complies with 21 CFR 1010.10, 1040.11, and IEC 60825-1:1993+A1:1997+A2:2001 as a Class 1 Laser product. The maximum radiation power output of the barcode reader is 500 $\mu$ W.

The maximum output power and wavelength of the laser in the Plasmon UDO30 and UDO60 drives is 65mW (403-413nm).

### WARNING



Use of controls or adjustments, or performance of procedures other than those specified herein, may result in hazardous radiation exposure.



This Class 1 Laser Product label is placed on the rear of the library.

## CDRH Regulations

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States.

## Power Cord Set Selection

The voltage rating and the current rating of the power cord set shall be higher than the rated voltage and current of this unit. The voltage of the power cord set shall be higher than the power source.

### *For the U.S. and Canada*

Power cord must be UL listed and CSA labeled. Type SJT, SVT, ST, SJO or SO, 3-conductors, No. 18 AWG, rated 125 VAC, 10A.

In the US the 120 VAC power cord shipped with Plasmon libraries meets these criteria:

- The power cord must have a molded NEMA 5-15P male attachment plug on one end.
- The power cord must have a molded IEC type CEE-22 female connector on the other end.
- The power cord must be UL Listed and CSA Certified.

Outside the US contact Plasmon for country specific requirements.

### *For Germany and continental Europe*

STROMANFNAHME: 100-240 VAC, 50/60 Hz, 10A.

Für eine 230V-Anwendung, ist eine harmonisierte <HAR> konfektionierte Leitungsschnur, Typ H05vvf3G1.00, die für 250V/10A oder die Gleichwertigkeit geeignet ist, zu benutzen.

## Power Supply

The Archive Appliance power supplies are certified for China Compulsory Product Certification (CCC).

## MOV Protection (all models)

### CAUTION



A HiPOT test is applied to the appliance during manufacture. To avoid damage to the MOVs, do not HiPOT the system again unless the two fuses next to the external AC connector on the lower back of the chassis are first removed to take the MOVs out of the circuit.

### ***In Norway***

Apparatet må tilkoples jordet stikkontakt.

### ***In Sweden***

Apparaten skall anslutas till jordat uttag.

### ***In Finland***

Laite on liitettävä suojamaadoituskoskettimilla varustettuun pistorasiaan.





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# CONTACTING PLASMON

Technical Support in the United States	
Plasmon Technical Support	+1-877-585-6793
	+1-719-593-4192 (fax)
e-mail	tech.support@plasmon.com
Internet	www.plasmon.com
Technical Support in Europe, Middle East, and Africa	
Plasmon Technical Support	+44 (0) 1763 262 963
	+44 (0) 1763 264 407 (fax)
e-mail	support@plasmon.co.uk
Internet	www.plasmon.co.uk
Technical Support in Asia/Pacific, South America, and Canada	
International Calls	+1-719-593-4437
	+1-719-593-4192 (fax)

## Firmware Updates

Contact Plasmon or your reseller for the latest firmware updates.

## Before Placing a Service Call to Plasmon

Register your site on-line at <http://www.plasmontech.com/warranty/index.html>.

## Placing a Service Call

Contact your service provider directly. If Plasmon is your service provider, please have the following information available when calling:

- Serial number
- Description of failure
- System information
  - Computer type and SCSI adapter
  - Software configuration
  - Software and version number

